

AusGate Firewall Settings

If you are having trouble accessing AusGate it may be because of your firewall or Internet Explorer settings.

Because of some hacking attempts, safeguards needed to be put in place to ensure that only valid requests from the site itself would be actioned. If you experience a “Loop” while visiting the front page of the site you will need to modify your firewall and/or IE settings to allow you to view the website.

At this stage we only have settings for Norton Internet Security 2004 and Internet Explorer. If you run another firewall or internet browser look for the similar settings in your version.

Firewall

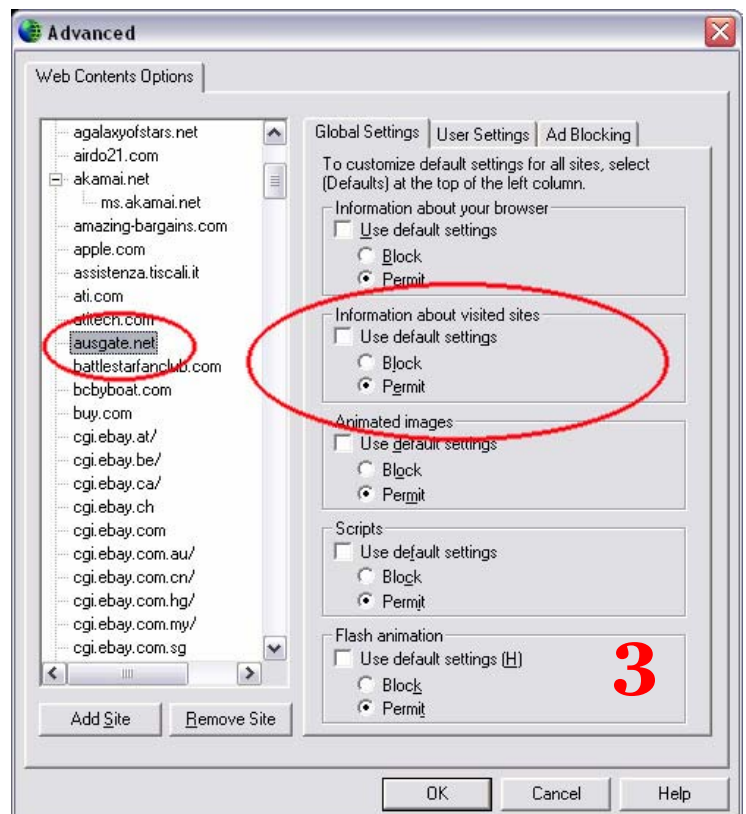
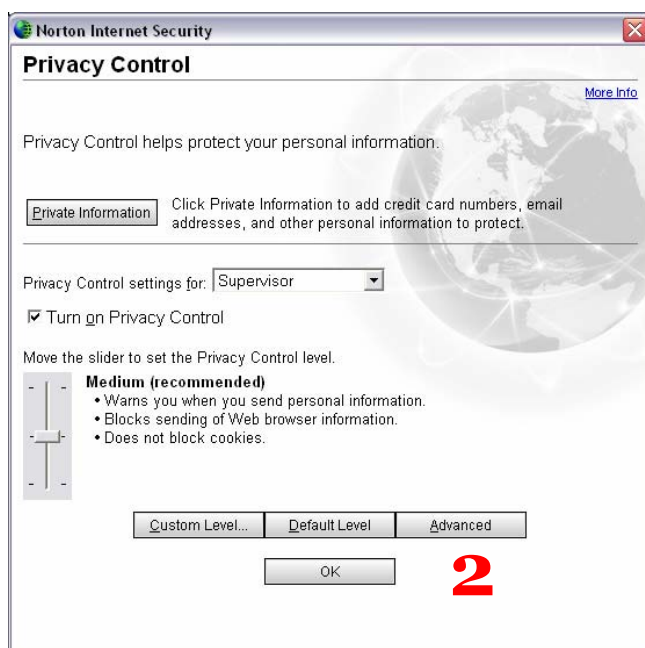
Norton Internet Security 2004

1. Open up Norton Security Center. Click on the **Privacy Control** setting, then click on the **Configure** button on the right side of the screen.

2. When the Privacy Control window appears, click on the **Advanced** button.

3. Look in your list and see if ausgate.net appears. If it is not in your list, click “Add Site” and name it “ausgate.net” (do not put “www.” at the beginning). Click on “ausgate.net” in your list and make sure that the section “**Information about visited sites**” is set to **Permit**.

4. Click OK twice, then close Internet Security.



Internet Explorer Settings

1. From the menu, Select **Tools** then **Internet Options**.
2. Click on the **Privacy tab** then select the **Advanced** button.
3. Adjust your settings as shown below.

You need to make sure you accept **First Party Cookies**, and also **Always allow session cookies**. You can still choose to block third part cookies if you wish.

These setting should then allow you to visit the AusGate website.

